



# ***Welcome***

*to the Tidewater Association of Service Contractors*

***United States Coast Guard C5/ISC  
Industry Day***

***April 13, 2023***

# TASC Overview

- ▼ *Focal point for **industry collaboration** toward greater awareness of Government business opportunities while sharing industry's experience and perspective with Government partners to more clearly define, understand, and **improve the acquisition process** to optimize support to the warfighter and Federal agencies, as well as stewardship to the taxpayer.*
- ▼ *Industry Member:*  
*Value through access to government decision makers and forecasted opportunities by facilitating various industry day, education and networking events.*
- ▼ *Government Member:*  
*Value through access to industry feedback, a conduit for market research participation, education, and networking events.*

## *Gold Sponsors*



*Platinum Sponsor*



GOHPT

Goal-Oriented Human Performance Technologies

*Platinum Sponsor*



**Rackner**

*Platinum Sponsor*

***REED***

***INTEGRATION, INC.***

A large, solid red graphic element that starts as a horizontal bar under the company name and tapers to a point on the right side, resembling a stylized arrow or a banner.

# C5I Service Center Industry Day

## Command, Control, Communications, Computers, Cyber and Intelligence (C5I) Service Center

- Technology focused
- Capabilities development, delivery and sustainment organization
- Emphasis on IT Solutions
- Supports the Coast Guard's 11 statutory missions



# Agenda

0800-0900 Registration and Check In

0900-0930 Welcome and Sponsor Recognition

0930-0945 Keynote Address, Captain Carroll

0945-1100 C5ISC Briefs

1100-1110 Break

1110-1200 C5ISC Briefs

1200-1300 Lunch

1300-1315 Recap and conclusion of presentations

1315-1330 Break for setup

1330-1630 Breakout Sessions/Matchmaking





# C5ISC Presentations Agenda

0945-1100

OISPL

C2PL

COMPL

MSSPL

UCPL

ISPL

*1100-1115 BREAK*

1115-1200

ISD

BOD

ESD

914



# Overview of the C5I Service Center

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# C5I Service Center

## Mission Statement:

Enable Coast Guard mission execution by providing high quality:

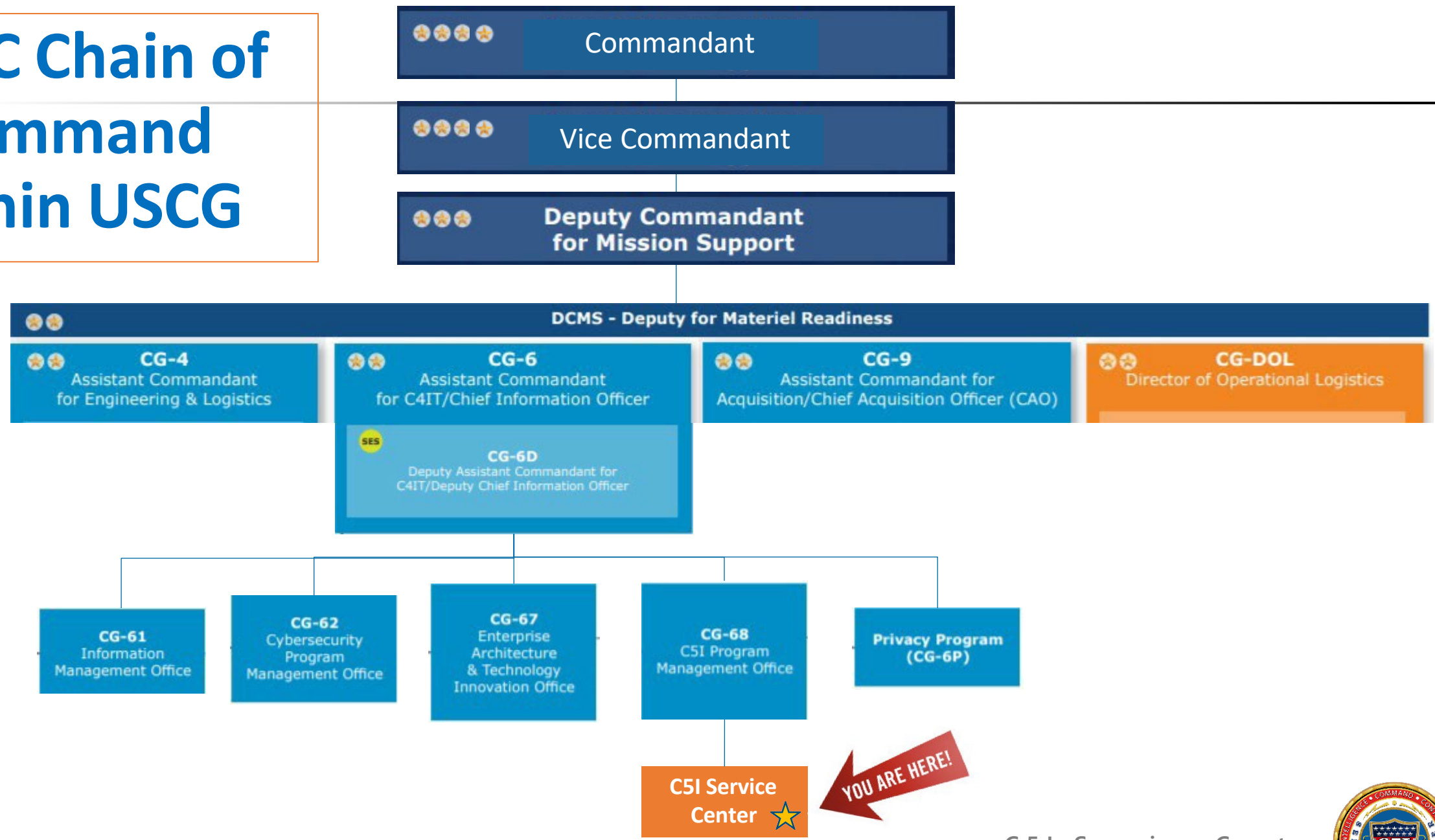
- Information and situation-awareness products and services
- Depot-level maintenance and repair services
- Resource transparency and total asset visibility
- Stewardship and configuration management



C5I Service Center<sup>9</sup>

*Deliver Mission Support at the 'Speed of Need'*

# C5ISC Chain of Command within USCG






# C5I Service Center: Designed to Support the Mission



## U.S. Coast Guard Missions



**11 Statutory Missions**

1. Ports, Waterways and Coastal Security	7. Defense Readiness
2. Drug Interdiction	8. Migrant Interdiction
3. Aids to Navigation	9. Marine Environmental Protection
4. Search and Rescue	10. Ice Operations
5. Living Marine Resources	11. Other Law Enforcement
6. Marine Safety	





# C5I Service Center at Work



PRODUCT LINES

SHARED SERVICES  
DIVISIONS

Relies on the technology framework supported by the C5I Service Center to ensure our Nation's maritime safety, security, and stewardship



OISPL



MSSPL



ISPL



UCPL



C2PL



COMPL

Maintain and sustain the technology framework that makes it possible to execute every Coast Guard mission



BOD



ESD



ALD



WFD



ISD

Maintain the people, processes, tools, capabilities and assets that are necessary for the Product Lines to perform their mission

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# C5ISC: Designed to Support the Mission

- Leverage technology to deliver C5I products and services that enable mission
- Unity of effort in development, testing, delivery, and support of all C5I systems, applications, and services
- Interface with other Logistics / Service Centers and CGCYBER
- Continuous improvement to enhance reliability, efficiency, effectiveness, and cybersecurity
- Alignment with DCMS Mission Support Business Model

**Lead the Technology Revolution**







# TECH REVOLUTION

## VISION FOR THE FUTURE

### Cutter Connectivity

I can use Coast Guard data systems and access critical information while underway through increased bandwidth, coverage area, and network speed.

### Data for Decisions

I can access the information I need and leverage advanced analytics to help solve complex problems at work.

### Software, Mobility, and Cloud

I can collaborate with my teammates in the Cloud using new apps that make my job easier. Virtual C-schools and training sessions accelerate my career.

### C5I Infrastructure

I can use my mobile workstation to access the digital tools I need on a fast and resilient network wherever my duties take me.

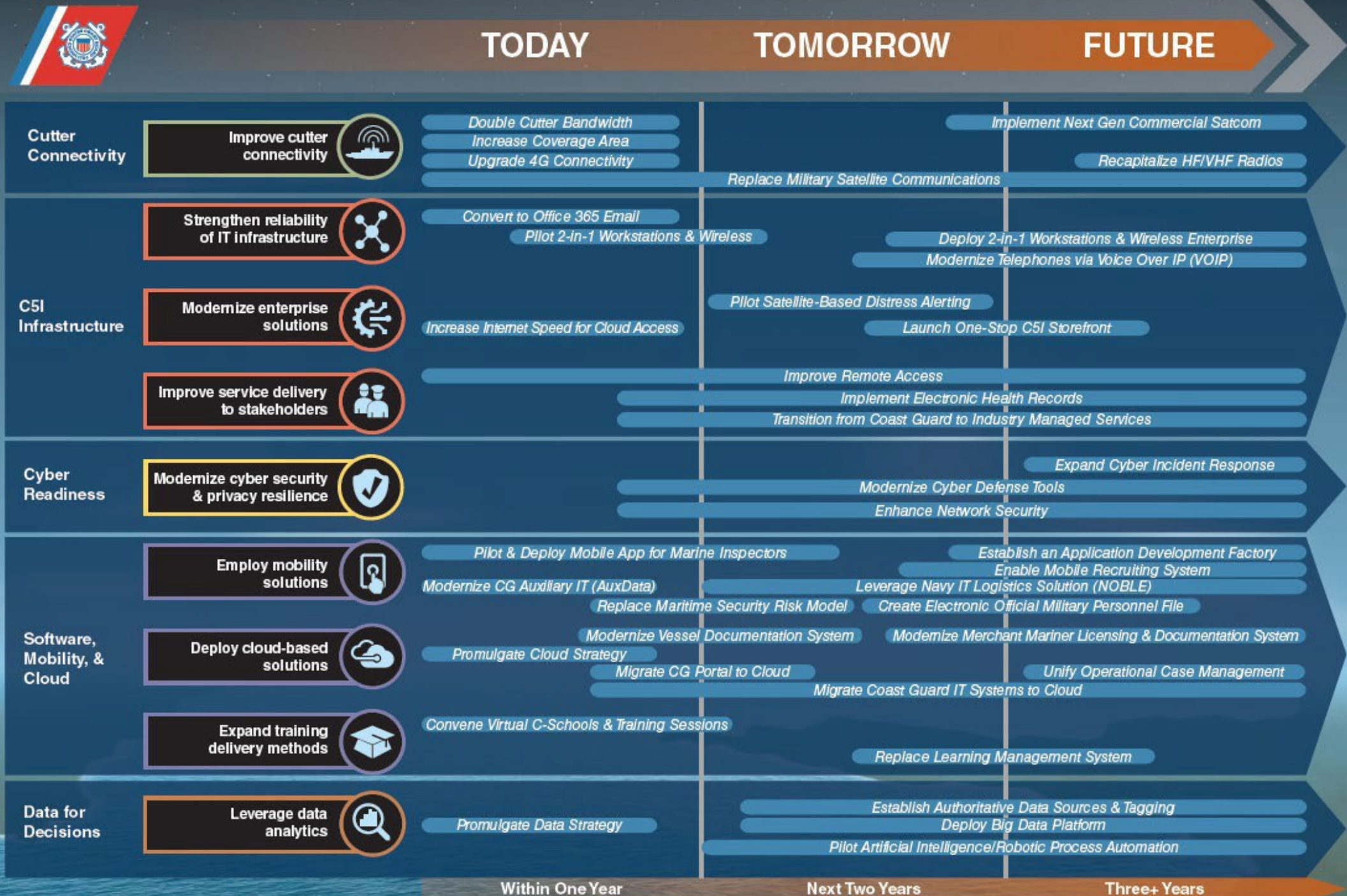
### Cyber Readiness

My digital workspace and operations are protected through enhanced network security and modern cyber defense tools.

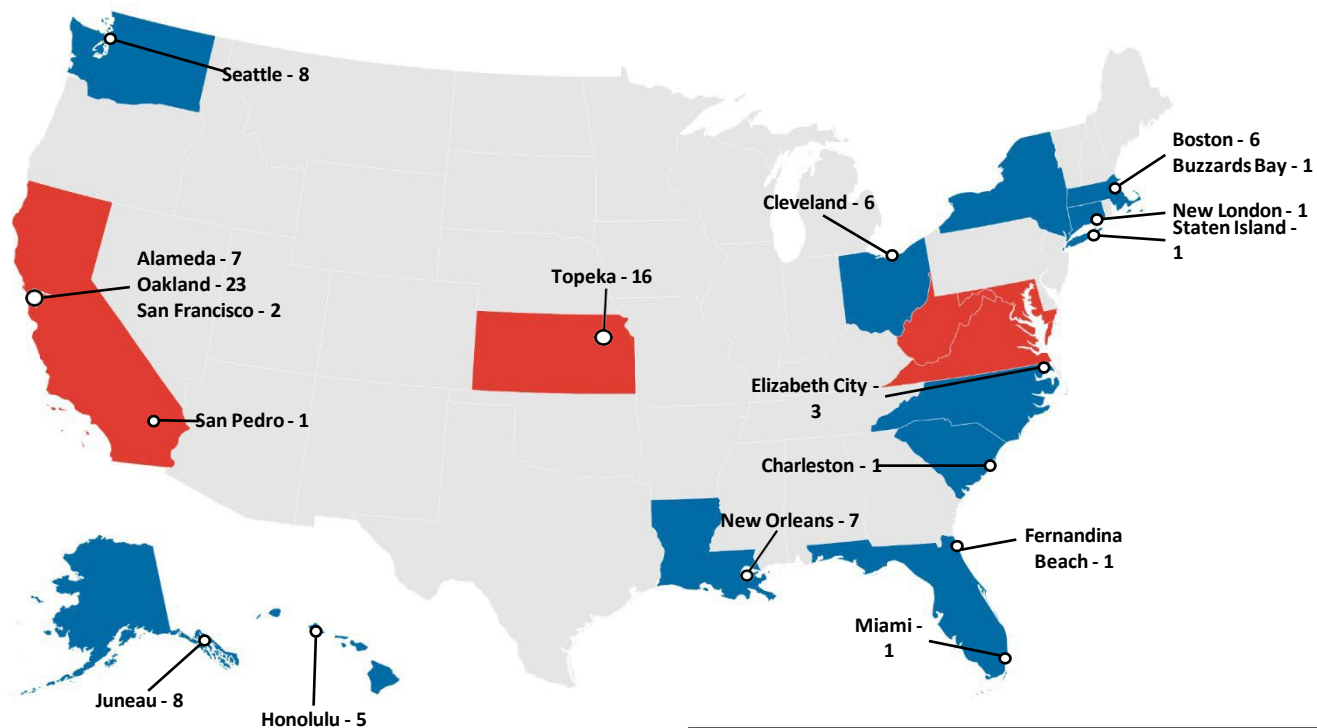




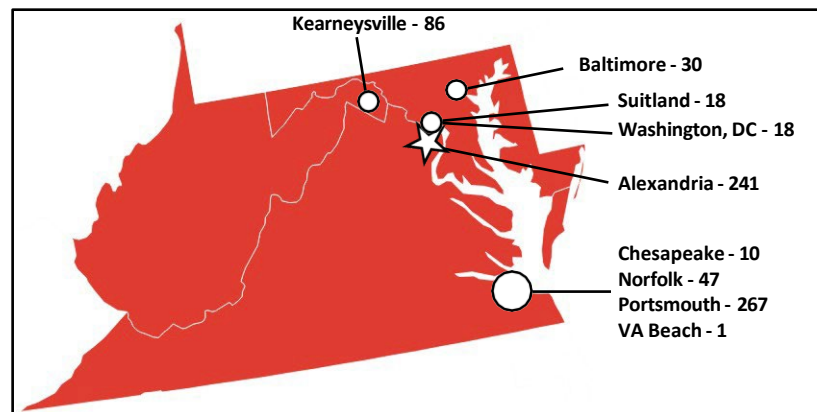
# USCG Tech Revolution Roadmap



# C5ISC Geo-Dispersed Workforce



- Workforce Breakdown:
  - 378 Active Duty
  - 546 Federal Civilian



- Primary Locations:
  - Alexandria, VA
  - Kearneysville, WV
  - Portsmouth, VA
- 24 Additional Locations
- PL & SSD 'Home Ports':
  - Alexandria: UCPL, ISD, WFD, ALD
  - Portsmouth: C2PL, COMPL, OISPL, ESD
  - Kearneysville: MSSPL, BOD
  - Washington, DC: ISPL

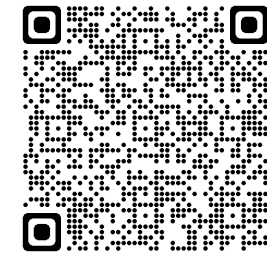
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# C5ISC Vendor Management Office

- Introductory virtual meetings to collect capabilities
- Maintain an optional library of vendor capabilities for C5ISC Market Research
- Match capabilities with PL/SSD missions and facilitate program/vendor meetings when requested
- Industry Events – Industry Days, Reverse Industry Days, acquisition specific events
- Standardize Contractor Performance Management Reviews (CPMRS)
- Improve C5ISC contractor performance reporting (CPARS evaluations)



**Oversee development and management of strategic vendor partnerships and communications**

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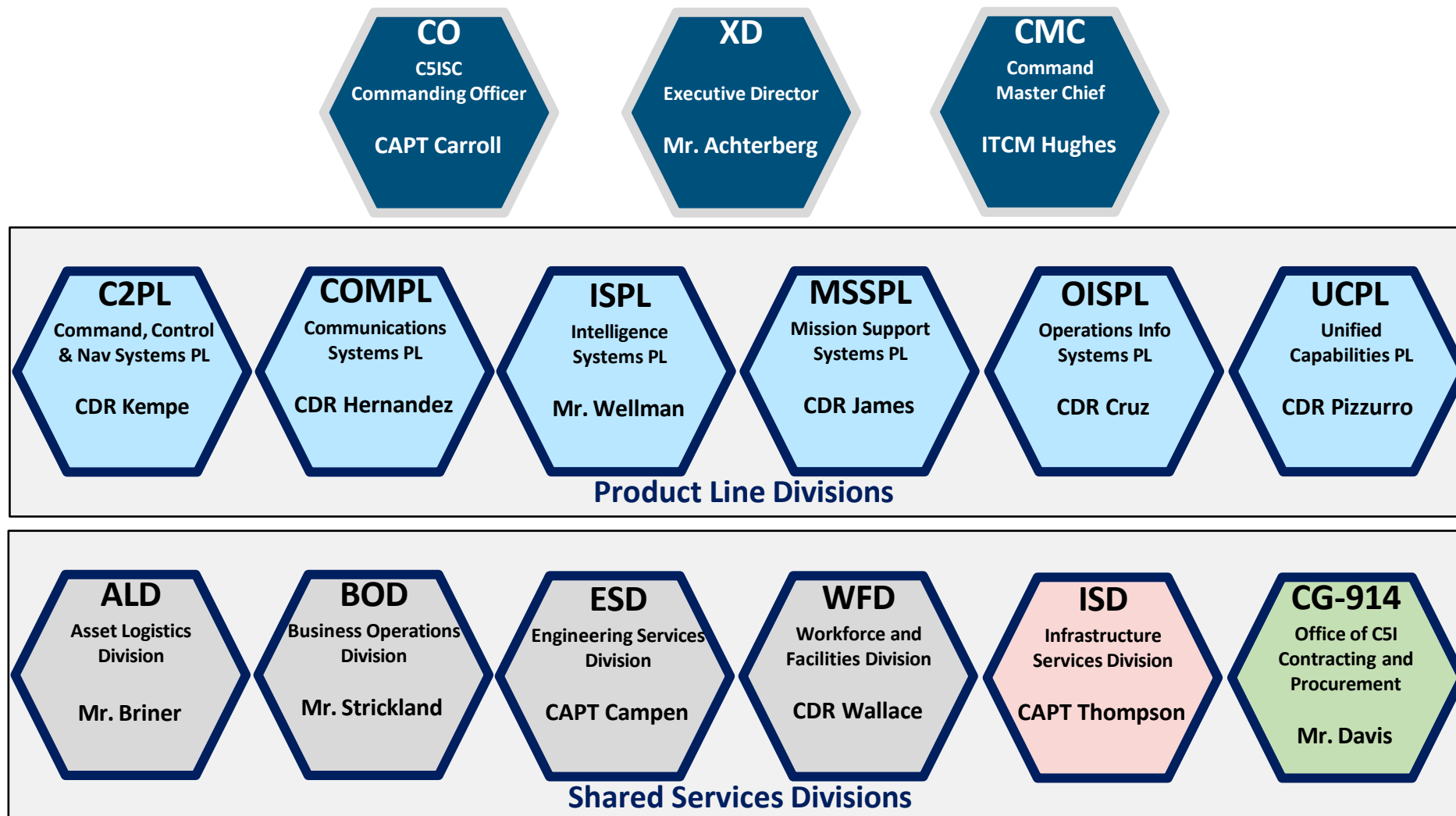


# Description of C5ISC Product Lines and Shared Services Divisions

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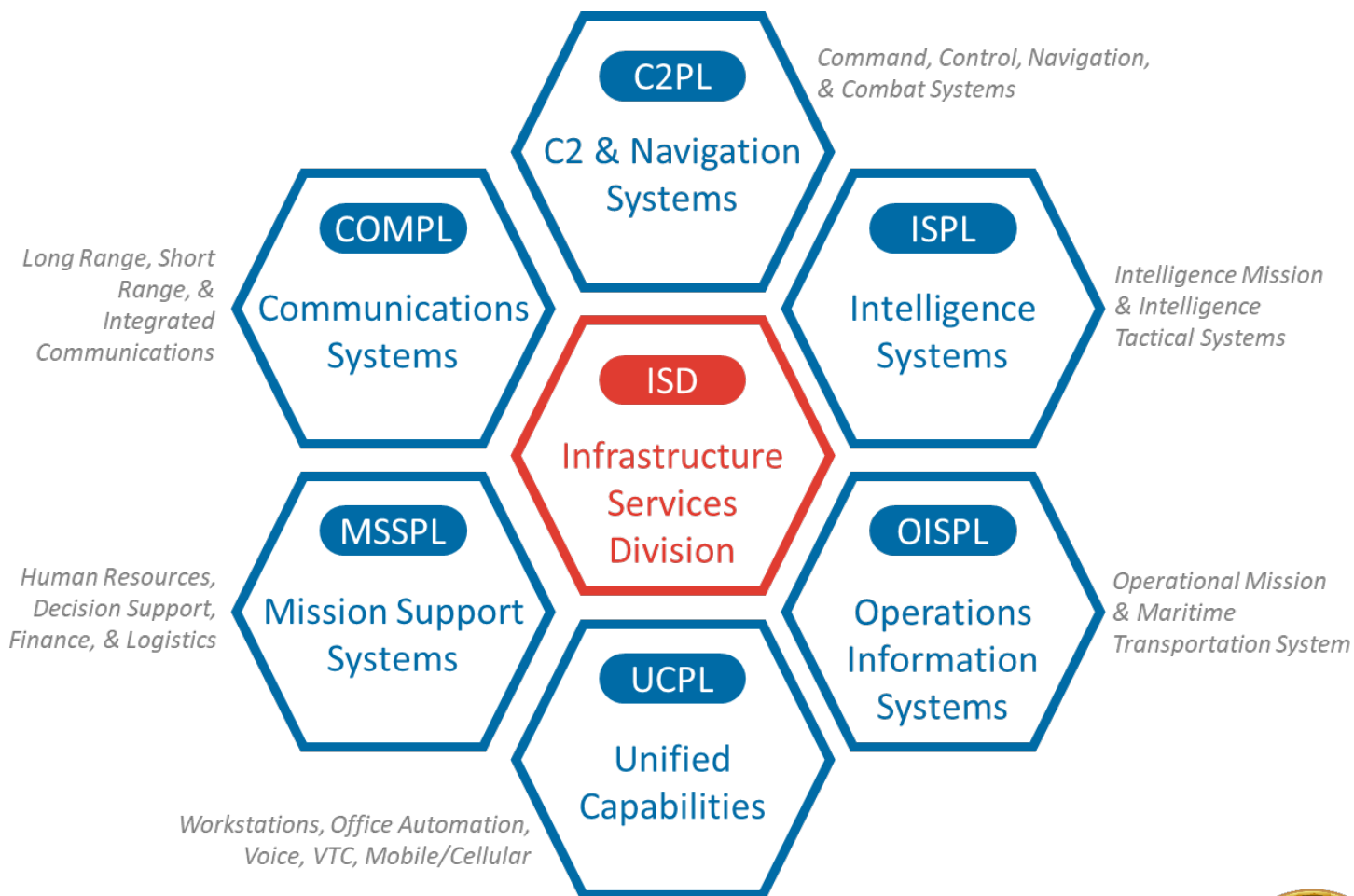


# Organizational Leadership



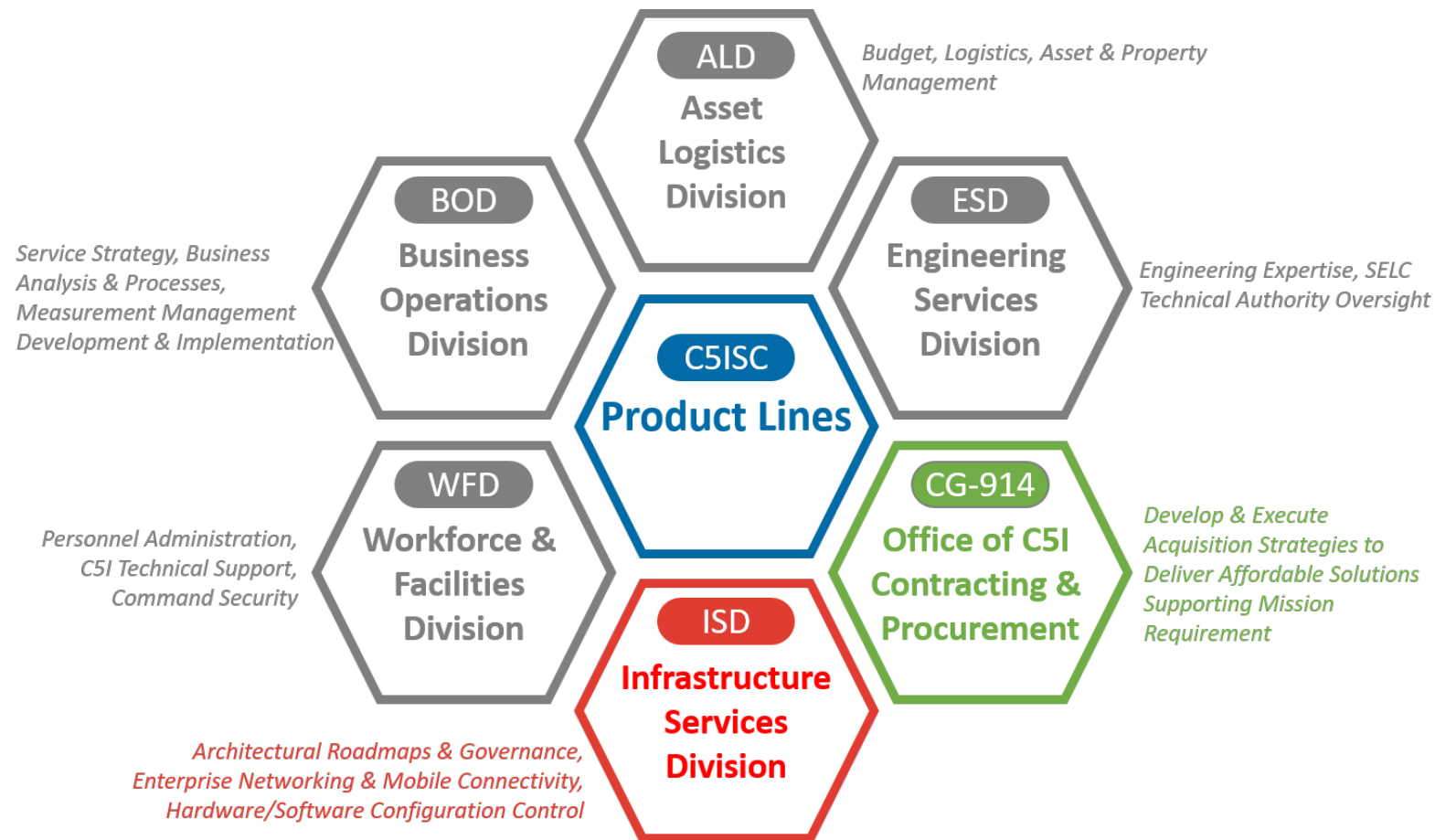
# What is a Product Line?

- **System Owner and single point of accountability** to CG-68 and Coast Guard end users
- Provide service **development, delivery, support and technical expertise** for program priorities and requirements



# What is a Shared Services Division?

- Workforce for all C5ISC projects
- Provide **engineering, logistics, finance, infrastructure and business operations support** to systems the Product Lines are responsible for





# OPERATIONS INFORMATION SYSTEMS PRODUCT LINE (OISPL)

## Mission

The Operations Information Systems Product Line (OISPL) serves as the Service Owner and single point of accountability to deliver, maintain and manage technical solutions that meet external C5I Service Center customers' tactical mission execution requirements. This includes enterprise and locally hosted applications providing **tactical information, collaboration and analysis technology**.

OISPL supports enterprise C5I systems that enable and deliver actionable information in a usable format.

## 38 Systems Supported

### Major Systems

- Maritime Information for Safety & Law Enforcement (MISLE)
- Vessel Documentation System (VDS)
- US ATON Information Management System (USAIMS)
- Command Center Display System
- CG Maritime Information Exchange (CGMIX)
- Biometrics at Sea System (BASS)



Product Line Manager:

**CDR David Cruz**

Product Line Deputy:

**Jennifer Ganoung**

OISPL Branches:

**Track Management Branch**

Branch Chief: LT Brian Thompson

**Enterprise Operations Systems Branch**

Branch Chief: April Waters

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# OPERATIONS INFORMATION SYSTEMS PRODUCT LINE (OISPL)

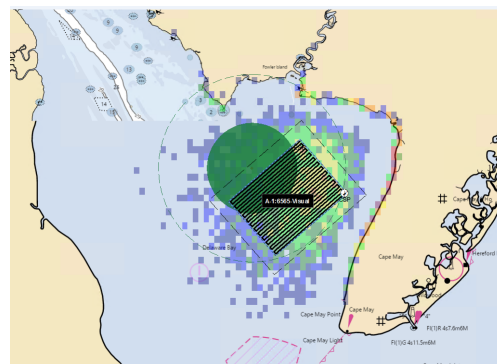
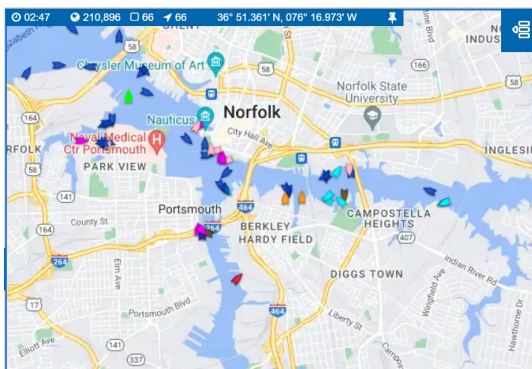
## Focused on Capabilities Delivered to the Fleet

### Vessel Tracking / Track Management

- IMO Agreements
- SAR / Emergency Response
- Intelligence
- Maritime Domain Awareness

### Case Management

- Vessel Documentation
- Mariner Licensing
- Law Enforcement / Legal Adjudication
- Response, Prevention and Inspections
- Migrant Interdiction
- ATON / Waterways Management



Product Line Manager:

**CDR David Cruz**

Product Line Deputy:

**Jennifer Ganong**

OISPL Branches:

**Track Management Branch**

Branch Chief: LT Brian Thompson

**Enterprise Operations Systems  
Branch**

Branch Chief: April Waters

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# COMMAND, CONTROL, NAVIGATION & COMBAT SYSTEMS PRODUCT LINE (C2PL)

## Mission

C2PL serves as the System Owner and single point of accountability to provide service development, delivery, support and technical expertise for **command, control, navigation, and combat systems**.

As a C5I product line, C2PL provides accurate and timely response to operational, multi-mission requirements through the management of each system's unique lifecycle, including systems engineering and project management. C2PL leads the effort to continually transform the integrated command, control, navigation, and combat suites of equipment to enhance maritime domain awareness in a technologically advancing Coast Guard.

## 70+ Systems Supported

### Major Systems

- Sea Watch
- Sea Commander
- Sextant
- LookingGlass
- VTS/PAWSS
- SINS/SINS-2
- RADAR
- Combat Systems Integration
- ECS/ECDIS



Product Line Manager:

**CDR Matt Kempe**

Product Line Deputy:

**John Schutzenhofer**

**C2 Land Branch**

Branch Chief: LCDR Weber

**C2 Sea Branch**

Branch Chief: LCDR Elmore

**C2 Air Branch (new)**

Branch Chief: VACANT

**Navigation Branch**

Branch Chief: LT Siciliano

**Combat/Optics Branch**

Branch Chief: Paul Lamczyk

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# COMMAND, CONTROL, NAVIGATION & COMBAT SYSTEMS PRODUCT LINE (C2PL)

## Architecture Goals:

- Open source data formats for sensor & system integration into larger C5I architecture
- Unify product/service offerings to reduce redundancy & improve efficiencies of scale
- Conform to IEC & IMO standards to reduce integration risks on maritime platforms

## Technology/Support Challenges:

- Moore's Law outpaces our capacity to get solutions to the field
- Wide geographic distribution creates challenges for deployments

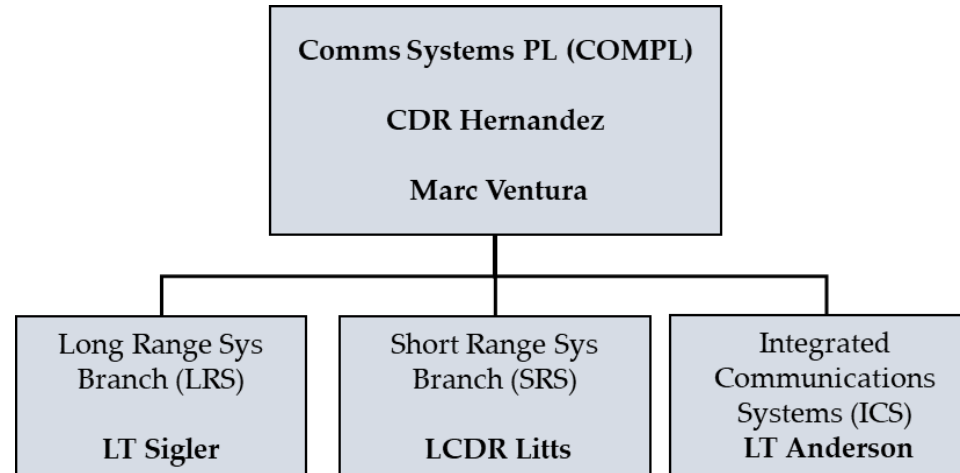
## Requested Assistance from Industry:

- Forecasted production & support timelines to support PPBE timelines & DMSMS management
- Extended warranty coverage beginning at installation
- Availability of sustainment intellectual property after end of support
- Strategic installation partnerships to leverage local deployment resources and optimize travel





# COMMUNICATIONS SYSTEMS PRODUCT LINE (COMPL)



## Mission

Deliver, maintain & manage technical solutions that meet external C5ISC customer's communications requirements. This includes radio communications across the entire frequency spectrum, military and commercial satellite voice systems, & contingency capability.

## Systems Supported

### Major Systems

- LRS - HF Radios, SATCOM Communications, MUOS
- SRS - Rescue 21 (Coastal, Alaska, Western Rivers) VHF Radios, UHF Radios
- ICS - Boat Crew Communications Systems (BCCS), Radio Control, Audio Routing, Digital Voice Logger, CSN Network



Product Line Manager:  
**CDR Juan Hernandez**

Product Line Deputy:  
**Marc Ventura**

COMPL Branches:  
**Long Range Systems Branch**  
Branch Chief: VACANT

**Short Range Systems Branch**  
Branch Chief: LT Robert Litts

**Integrated Communications Systems Branch**  
Branch Chief: LT Jonathan Anderson



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# COMPL Major Initiatives/Challenges

CURRENT Major Initiatives include:

Mobile User Objective System (MUOS)

Short Range Radio Frequency Communications (SCORP)

High Frequency Radio System (HFRS)

Boat Crew Communication System

Radio Control Modernization,

R21 AK Modernization, CSN Modernization

- Challenges faced include:
  - Hundreds of Installations required over a short time period.
  - Configuration Management of Equipment in the field.
  - Project Management Augmentation
  - Surge Capability for project work



# MISSION SUPPORT SYSTEMS PRODUCT LINE (MSSPL)

## Mission

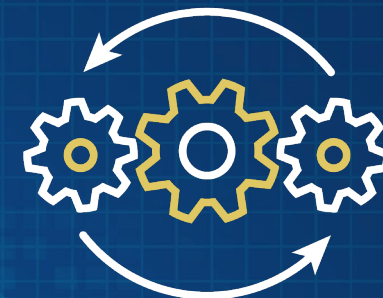
The Mission Support Systems Product Line (MSSPL) serves as the service owner and single point of accountability to provide service development, delivery, support and technical expertise for **mission support systems** that include USCG **enterprise financial, human resources, logistics, Portal, web, health, safety, work-life, and decision support** requirements.

MSSPL is the service provider for over 100 IT systems that deliver sustained and adaptable readiness that enable Coast Guard missions to operate efficiently. From Direct Access to Financial System Management Solutions (FSMS), MSSPL directly supports the CG mission, its members and their families on a daily basis.

## 100+ Systems Supported

### Major Systems

- Direct Access - HRDS
- Coast Guard Business Intelligence (CGBI) - HRDS
- Medical and Dental Radiological IT (MDRIT) – HRDS
- Core Accounting Suite (CAS) - FLS
- Depot Management System (DPOMS) – FLS
- Financial System Management Solution (FSMS) - FLS



Product Line Manager:

**CDR Beau James**

Product Line Deputy:

**Unnat Sharma**

MSSPL Branches:

**Finance & Logistics Systems Branch (FLS)**

Branch Chief: Travis Gillum

**Human Resources & Decision Support Systems Branch (HRDS)**

Branch Chief: Frank Puzzini

**Health & Safety Information Technology (HSIT)**

Branch Chief: Adam Pinell

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# UNIFIED CAPABILITIES PRODUCT LINE (UCPL)

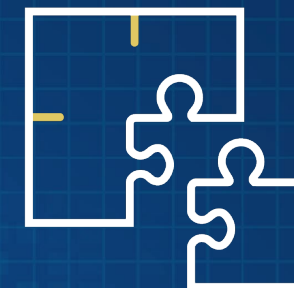
## Mission

The Unified Capabilities Product Line (UCPL) delivers capabilities that provide effective and suitable **IT and telephony infrastructures** to support strategic, tactical, classified, and multinational missions with a broad range of interoperable and secure capabilities for **voice, video, mobile, and data services**. Through partnerships with sustainment, mission execution, and acquisition divisions, the product line harnesses cutting edge technology to deliver on-demand, real-time access to relevant mission data and tools to the operational and support communities.

## 19 Systems Supported

### Major Systems

- M365 – Cloud Productivity Suite and Email
- Mobile Device Management
- Cellular Wireless Management System (CWMS)
- SharePoint (CGPortal and SharePoint Online)
- Telephony (on-premises and VOIP)
- Desktop Office Automation
- Video Teleconferencing (VTC)



Product Line Manager:  
**CDR David Pizzurro**

Product Line Deputy:  
**Ryan Bellack**

UCPL Branches:  
**Productivity Suite & Messaging Branch**

Branch Chief: LCDR Elron Solis

**Mobile & Cellular Branch**

Branch Chief: Anthony White

**Voice & Video Branch**

Branch Chief: LCDR Scott Pratz

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# INTELLIGENCE SYSTEMS PRODUCT LINE (ISPL)

## Mission

The Intelligence Systems Product Line (ISPL) supports the **systems that enable intelligence operations and activities** to provide timely, relevant and actionable intelligence to shape operations planning and decision-making. This includes serving as the Service Owner and single point of accountability for service development, delivery, support and technical expertise for intelligence systems.

ISPL supports the tactical systems that provide Top Secret level communications to the NCS fleet and Top Secret intelligence systems afloat as well as mission systems providing data resources for ship arrival notification, vessel threat screening and data analytical resources. ISPL also the Coast Guard shoreside JWICS networking and desktop service provider and serves as the IT point of contact for the Intelligence Community.

## 12 Systems Supported

### Major Systems

- Joint Worldwide Intelligence Communication System (JWICS) – Intel Mission Systems
- Ship Arrival Notification System (SANS) – Intel Info Sys
- Maritime Analytic Support System (MASS) – Intel Info Sys
- DHS Cross Domain Solution – Intel Information Management
- Intel Tactical Cryptography Afloat (SSEE, NMS)
- Afloat External Communications (ADNS, NMT)



Product Line Manager:

**Richard Wellman**

Product Line Deputy:

**Jeanette Boyd**

ISPL Branches:

**Intelligence Mission Systems  
Branch**

Branch Chief: LT Calkins

**Intelligence Tactical Systems  
Branch**

Branch Chief: LT Hughes

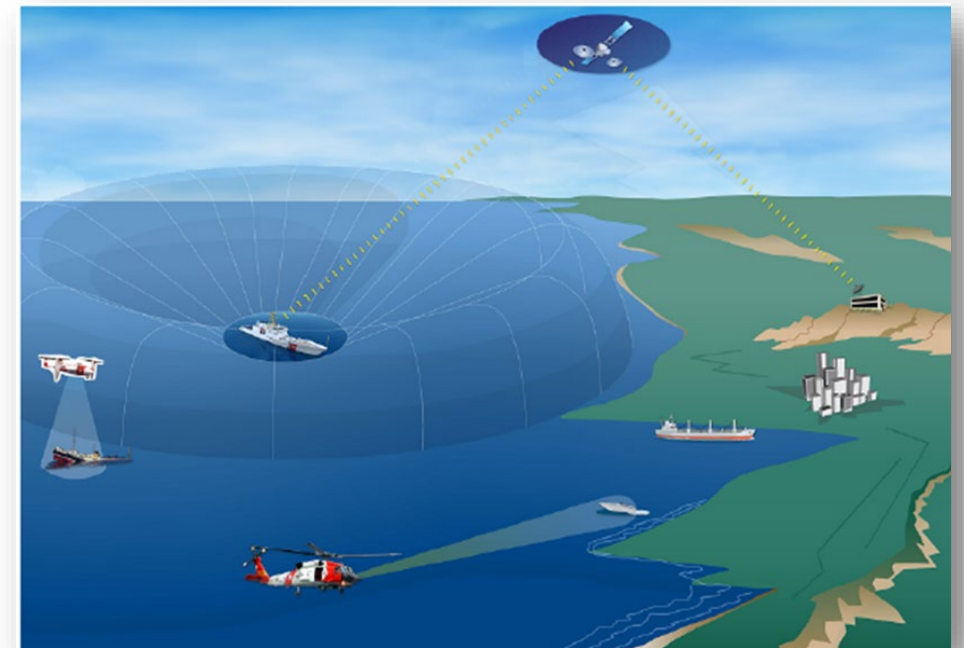
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# INTELLIGENCE MISSION SYSTEMS BRANCH (IMSB)

- **Branch Chief : LT Marcus Calkins**
- **Location: Suitland Md.**
- **Supported Systems**
  - **Secure Homeland Intelligence Exploitation Liaison Domain (SHIELD)**
  - **Generic Area Limitation Environment (GALE)**
  - **TITANIC**
  - **EIDS / Colibra**
  - **Maritime Analytic Support System (MASS)**
  - **Ships Arrival and Notification System (SANS)**



# INTELLIGENCE TACTICAL SYSTEMS BRANCE (ITSB)

- **Branch Chief : LT Antwan Hughes**
- **Location: USCG Base, Portsmouth Va.**
- **Supported Systems**
  - **Ship's Signal Exploitation Equipment (SSEE)**
  - **Cryptologic Carry-On Program (CCOP)**
  - **Sensitive Compartmented Information Networks (SCIN)**
  - **Automated Digital Network System (ADNS)**
  - **Network Management System (NMS)**
  - **Navy Multiband Terminal (NMT)**



Navy Multiband Terminal (NMT)

# INFRASTRUCTURE SERVICES DIVISION (ISD)

## Mission

The Infrastructure Services Division (ISD) provides and manages the **Coast Guard IT infrastructure** to solve complex problems and establish mobility and cloud connectivity solutions enabling data necessary for mission readiness & execution when and where it's needed.

## Functions & Services

- Data Center Infrastructure
- Enterprise Networking & Mobile Connectivity
- Infrastructure Security & Test Environment
- Management of Enterprise Mission Platform (EMP) infrastructure
- Hardware & Software Baseline Configuration Control
- Coordinate Enterprise Hardware & Software Requirements
- Authorize Changes to Approved Hardware & Software Lists



ISD Chief:

**CAPT Patrick Thompson**

ISD Deputy:

**Tom Pedagno**

ISD Branches:

**Data Center Infrastructure Branch Chief:**

Danny Propst

**Sensors & Electronics Branch Chief:**

Michael Hayden

**Cloud and Data Branch Chief:**

CDR Jonathan White

**Transportation Services Branch Chief:**

Abid Rizvi

**Server & Cloud Branch Chief:**

Mike Scott

**C5I Physical Infrastructure Services**

**Branch Chief: Peter Roux**

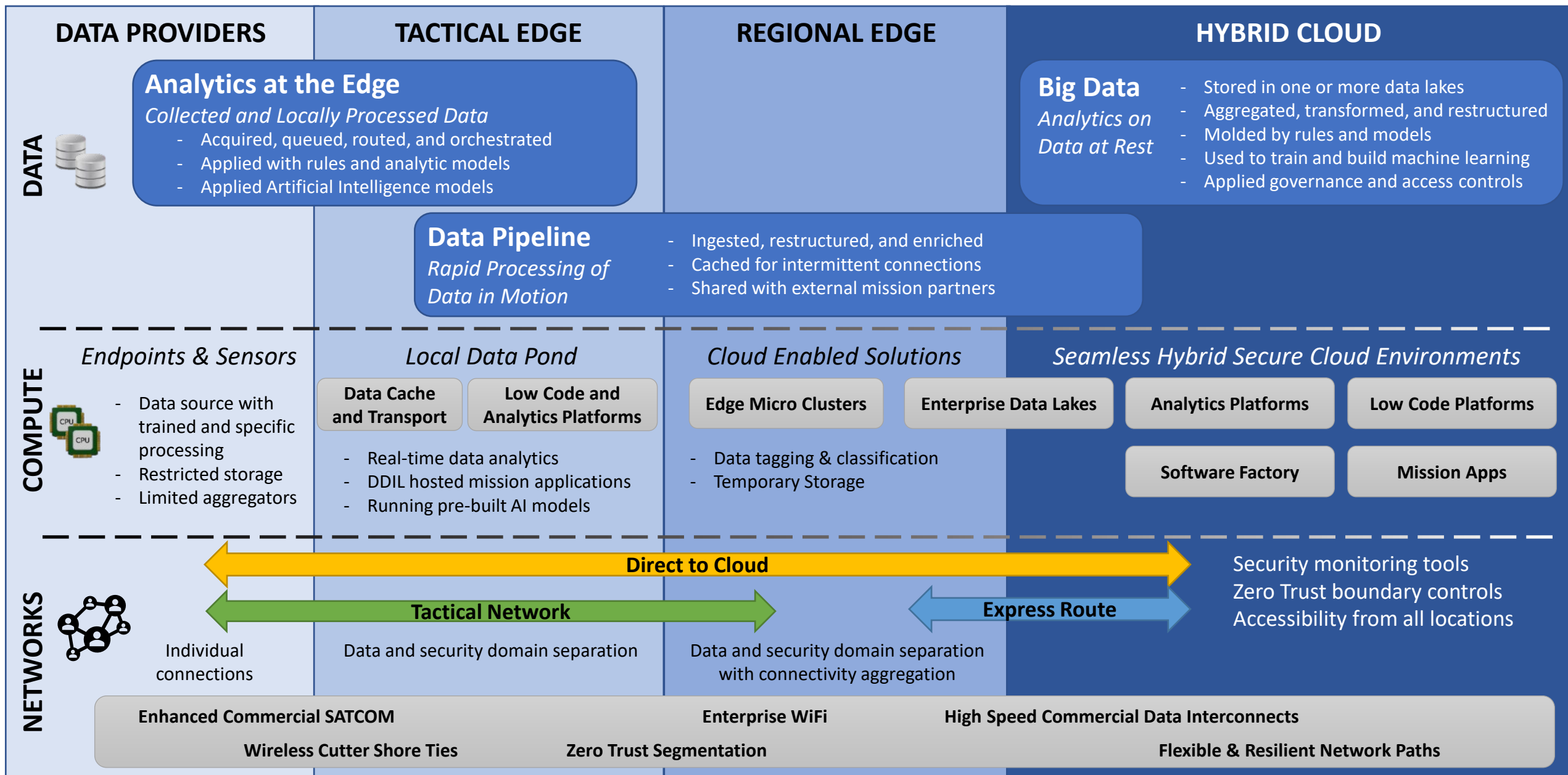
**Infrastructure Security Services Branch**

**Chief: Maurice Stephens**

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# C5ISC ISD Transport Services Branch (TSB)

**Serves as Service Manager to provide service development, delivery, support and technical expertise for transport services to include enterprise networking, voice telecommunications, and mobile connectivity.**

## Deployed Connectivity Section (DCS)

- Provides Enterprise Network Connectivity for deployed, mobile and remote customers
- SATCOM Modernization Efforts:
  - 238 USCG Cutters
  - 52 USCG Aircraft
  - 27 Contingency Deployable Assets

## Network Section (NET)

- Responsible for worldwide 1000+ LAN/WAN Enterprise Network Coast Guard site, including support engineering and sustainment
- Provide seamless, interoperable common user IP services for customers with connectivity to DoD, DHS, other mission partners and the public internet

## Designated Agency Representative (DAR)

- DAR orders, provisions and sustains telecomms transport circuits
- Manages over 76,000 voice and data circuits CONUS/OCONUS
- Supports WI-FI services at USCG Facilities





# BUSINESS OPERATIONS DIVISION (BOD)

## Mission

The Business Operations Division (BOD) provides **business processes & services** to enable the C5I Service Center's Product Lines and Shared Services Divisions to *Deliver Technology Solutions for Mission Success*.

### Functions & Services

- Project, Service & Business Relationship Management
- Coordinate depot-level C5I services across all platforms
- Develop & Execute the C5I Service Center's Strategic Business Plan
- Provide Risk Management processes, tools & templates
- Support C5ISC Acquisition Development
- Provide C5ISC Acquisition support activities
- C5ISC Vendor Management



BOD Chief:

**Tim Strickland**

BOD Deputy:

**CDR David Pipkorn**

BOD Branches:

**Service Management Branch**

Branch Chief: Eric Bruner

**Perf & Process Management Branch**

Branch Chief: Ernie Grindle

**Project Management Branch**

Branch Chief: Keith Rauch

**C5I Acquisition Support Branch**

Branch Chief: Darby Schlaht

**Acquisition Integration Branch**

Branch Chief: CDR Steve Myers

**Field Coord & Depot Support Branch**

Branch Chief: CDR David Pipkorn

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# ENGINEERING SERVICES DIVISION (ESD)

## Mission

The Engineering Services Division (ESD) provides **engineering process guidance, expertise and technical oversight** for projects managed by C5ISC Product Lines.

### Functions & Services

- Establish & enforce standard engineering principles & guidance
- Develop, promulgate & maintain:
  - Change Management
  - Configuration Management
  - Maintenance Management
- Provide service development, delivery, support & technical expertise
- Software & application engineering & sustainment
- Gather, deconflict, & maintain technical information
- Manage technical warranting areas



ESD Chief:

**CAPT Andrew Campen**

ESD Deputy:

**Dave Wolfe**

ESD Branches:

**Architecture & Standards Branch**

Branch Chief: John Edwards

**Technical Services Branch**

Branch Chief: Bill Fletcher

**RF Communications Branch**

Branch Chief: LCDR Jon Chapleau

**Sensors & Electronics Branch**

Branch Chief: CDR Siemiatkowski

**Applications Services Branch**

Branch Chief: Jeffrey Stuart

**Electronics Repair Facility Branch**

Branch Chief: CDR Lisa Garcez

**Information Assurance Branch**

Branch Chief: Chrishan Francis

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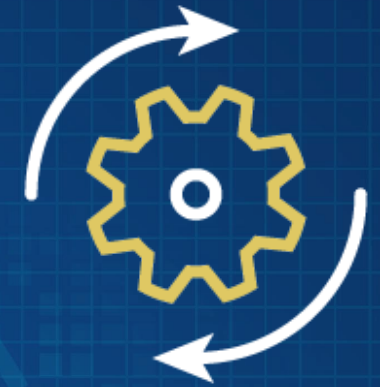
# ASSET LOGISTICS DIVISION (ALD)

## Mission

The Asset Logistics Division (ALD) is the principal advisor to the C5I Resource Council and the first point of contact for **budget, logistics, asset and property management and financial reporting internal controls.**

### Functions & Services

- Spend plan formulation, execution & reconciliation
- Ensure CFO & Anti-deficiency Act compliance
- C5ISC Comptroller
- Establish financial & asset management practices
- Develop IT Asset Management policies & procedures in accordance with DESMF & MSBM
- Manage local storage & distribution facilities
- Procure Hardware & Software Requirements



ALD Chief:

**Jim Briner**

ALD Deputy:

**CDR Kelly Deutermann**

ALD Branches:

**Fiscal Operations Branch**

Branch Chief: Jeff Yarosh

**Logistics Compliance Branch**

Branch Chief: Nicole Solich

**Logistics Supply Support Branch**

Branch Chief: Lanny Bowman

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# WORKFORCE & FACILITIES DIVISION (WFD)

## Mission

The Workforce & Facilities Division (WFD) provides general support to the C5ISC Command, Product Lines and Shared Services Divisions including **personnel, administration, facilities management, C5I IT systems and equipment support, and command security support.**

### Functions & Services

- Conduct personnel actions as Commanding Officer of Military Personnel
- Administer human resources functions for the C5ISC
- Oversee installation, maintenance, and modification of IT and electronics systems and equipment
- Manage all C5ISC facility and management requirements
- Track and ensure compliance with training and development requirements
- Provide Command security requirements
- Oversee base physical security, gate guard contract, security clearance, and access processing



WFD Chief:  
**CDR Allison Wallace**

WFD Deputy:  
**LT David Turay**

WFD Branches:  
**Personnel & Administration Branch**  
Branch Chief: ENS Hannah Soule

**C5I Technical Support Branch**  
Branch Chief: CWO Brian Lawton

**Facilities Engineering Branch**  
Branch Chief: LCDR Aaron DenDulk

**Security Branch**  
Branch Chief: Kenneth Thomas



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# C5I Office of Contracting and Procurement (CG-914)

## Mission

The C5I Office of Contracting and Procurement (CG-914) develops acquisition strategies that deliver affordable solutions meeting mission requirements focused on USCG Command and Control, Computers, Communications, Cyber and Intelligence (C5I).

### Functions

- Manage and lead the contract programs for C5I requirements.
- Assign customers and workload to CG-914 Division Chiefs to ensure workload balance.
- Serve as an expert advisor to C5I Mission Partners in matters of procurement planning, strategy and execution.



Chief of Contracting Office (COCO):

**Mr. Orie Davis**

Deputy COCO:

**Mr. Mike Shivers**

CG-914 Divisions:

**CG-9141 (Alexandria)**

Division Chief: Ms. Sheliah McDaniel

**CG-9142 (Kearneysville)**

Division Chief: Ms. Brenda Oberholzer

**CG-9143 (Portsmouth)**

Division Chief: Ms. Nannette Cicolini

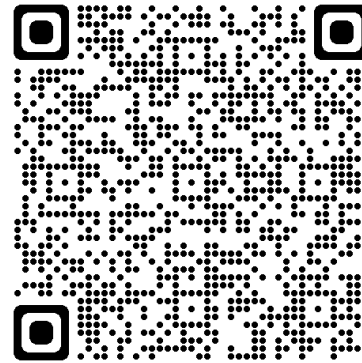


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# C5ISC Vendor Management Contact Information

[HQS-SMB-C5I-Vendor\\_Relations@uscg.mil](mailto:HQS-SMB-C5I-Vendor_Relations@uscg.mil)



<https://www.dcms.uscg.mil/Our-Organization/Assistant-Commandant-for-C4IT-CG-6-/C5ISC/Vendor-Outreach/>

**Slides and recording of morning session will be posted on this site  
and on the TASC Industry Day Presentations Site**

<https://tasc-tgic.org/Industry-Day-Presentations>

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# C5ISC Industry Day Survey

Please take our Industry Day Survey at the conclusion of your day. Thank you!



[Survey Link](#)

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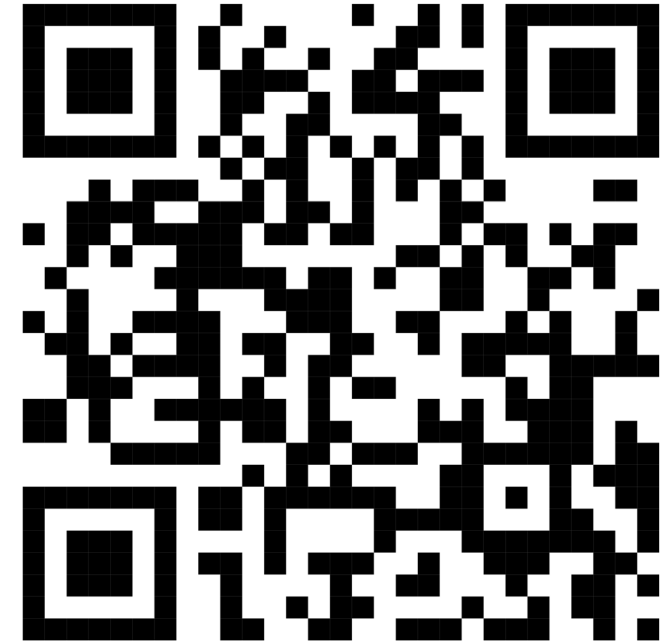




# C5ISC Opportunities Links



<https://apfs-cloud.dhs.gov/>



<https://sam.gov/>

